



ASIA-PACIFIC STUDENT SERVICES ASSOCIATION

<p style="text-align: center;">Institute of Student Affairs Report from July 2010 to June 2012 For the APSSA General Assembly on 7 July 2012</p>

Introduction

1. To enhance better coordination and planning of training work at different locations, with the consent of the APSSA Executive Committee, eight Program Coordinators were appointed. They were Ms. Yuko Omata (Japan), Ms. Angela Pok (Malaysia), Mr. Ray Lee King Sang (Hong Kong SAR, China), Mr. Tan Kong Soon (Singapore), Ms. Remus Wong Ka Weng (Macau SAR, China), Dr. Adelaida Fronda (Philippines), Mr. Tana Kaipunlert (Thailand), and Mr. Lin Zhendong (China).

Networking Lunch Meeting and Benchmarking Visit of UST Visitors in Hong Kong

2. A Networking Lunch Meeting was arranged for seven student affairs and academic staff from the University of Santo Tomas, Philippines, on 27 February 2011, in Hong Kong. Mr. Donny Siu, Ms Vicky Lai and Dr. K H Lai attended the meeting on behalf of ISA, APSSA and Mr. Luke Wong initiated to bring the visiting group around to various spots in the afternoon for a better understanding of the social life of Hong Kong people. Liaised by ISA, the visitors were engaged in a Benchmarking Visit to The Hong Kong Institute of Education on 28 February to share work experiences on matters relating to student governance, leadership development programs, student residence and hall life education, student affairs administration and management, and so on. Presentations and hall visit were arranged with student affairs staff and student leaders.

Training Programs for Malaysian Universities

3. To establish and strengthen working relations and to learn and share knowledge on student affairs matters amongst local universities and abroad in Malaysia, the Taylor's University and the Institute of Student Affairs co-organized a series of activities from 2010 to 2011, supported by the Ministry of Higher Education, Malaysia, as follows:
 - a. Networking Lunch on 14 October 2010 with the theme "Linking Professionals and Ideas Over Lunch" for 44 student affairs practitioners from 14 public and private universities in

Malaysia to discuss on topics related to challenges for student services in engaging and supporting students, international student support services in relationship excellence, counseling services, student development activities and internship and industrial placement;

- b. International Student Affairs Forum on 17 February 2011 with the theme “Building Capabilities Amongst Student Affairs Practitioners” to facilitate learning and knowledge exchange among participants as well as providing networking opportunities for the enhancement of working relationship for 25 student affairs practitioners from 17 public and private universities; and
 - c. Student Affairs Roundtable Discussion on 23 June 2011 for 58 student affairs practitioners from 27 universities on the five topics raised up at Networking Lunch held last year to promote knowledge transfer and strengthening of ties amongst student affairs practitioners across the country.
4. The Institute of Student Affairs wants to express its sincere thanks to Ms. Angela Pok, Director of Student Experience of the Taylor’s University and her colleagues for their contributions in launching the above-mentioned events to enhance professional exchange among student affairs practitioners in Malaysia.

Training Programs in the Philippines

5. With the help of Dr Bella Villanueva and Dr. Adelaida Fronda, a 2-Day Training Course on “Process Management and Process Improvement” was conducted by Dr. Manuel Manuel III of the College of Business Administration, University of Philippines, Diliman from 18 to 20 August 2011 at the University Hotel of the University of Philippines, Diliman. The course had attracted 53 participants. It was designed to equip the participants with skills and techniques in process management and process improvement in order to strengthen their respective organizations/offices.

Networking in Thailand

6. Office of the Higher Education Commission of Thailand had organized a National Conference on Student Affairs Practice in Chiang Mai on 22 September 2011. Dr. K. H. LAI, Director of ISA of APSSA, was invited to deliver a keynote speech on “Transforming Student Affairs in Higher Education for the 21st Century – The Asia-Pacific Scene” at the occasion and attended an informal meeting with student affairs leaders of higher education institutions. The meeting was chaired by Mrs. Nangnoi Puapatanakul, Deputy Secretary General of the Office of the Higher Education Commission of Thailand. During the meeting, views were exchanged on the formation of the Thai Student Services Association and the future collaboration possibilities with APSSA.

APSSA Fellowship Awards 2012

7. To encourage professional development of student affairs practitioners in the Asia Pacific region and professional contributions by practitioners to the APSSA International Conference 2012, the ISA had launched the Fellowship Awards in February 2012. Each Award carried a value of USD 500 and a maximum of up to 5 Awards could be made. Award recipients must be APSSA members, had to submit a paper to the Conference and attend the Conference in full, share experience gained with fellow colleagues in their own institution/country, and preferably, they had not received any financial support from their own institutions. As a result, three awards had been offered to Thesigan Nadarajan (Assumption University, Thailand), Angela Pok (Taylor's University, Malaysia) and Jonathan Munro (Southern Cross University, Australia) to attend the 13th APSSA International Conference in Manila, The Philippines.

Sponsorship for Participation in APSSA International Conference 2012

8. Similar to the APSSA Fellowship Awards, the ISA proposed to grant sponsorship for 3 young student affairs practitioners from the Philippines who were either APSSA or PASSA members at an amount of P10,000 each to encourage their participation in the APSSA International Conference 2012. The ISA and PAASA were responsible for vetting the applicants whose papers were submitted to/accepted by APSSA Conference Organizing Committee, had contributed to/ participated in activities organized by APSSA or PAASA in the past years, were recommended by institutions where they were employed, with preference given to those without working experience in or exposure to work environment outside their own home country and those not receiving financial support from other sources. The scheme was promoted in February 2012. After the deadline, the panel had received no application.

Contact Group of APSSA in Facebook

9. A contact group in the name of APSSA was set up in May 2011. News about APSSA and ISA were uploaded regularly. Up till June 2012, there were only 29 members joining the group. Interested student affairs practitioners or anyone who is interested to know more about APSSA can request to join this group to share recent news and student affairs activities in respective institutions and countries through this contact group.

Future Plan of ISA

10. Since the coming APSSA International Conference is planned to be organized in Japan, it is suggested that a Study Tour may be hosted by the Doshisha University in January or February 2013 in Kyoto. Besides, after collecting views from Program Coordinators in various countries

concerning the feasibility and detailed arrangement of launching the International Staff Attachment Program, it is hoped that details would be announced in the coming months.

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